

2021-22 SERVICE REPORT

RIVERSIDE COUNTY OFFICE ON AGING

An Aging & Disability Resource Center



07/01/2021 TO
06/30/2022

71,587 TOTAL LIVES IMPACTED
BY NEW & ONGOING SERVICES

\$23 MIL TOTAL FUNDING AMOUNT
FOR SERVICES IN 2021-22

OPTIONS COUNSELING



37,259 Calls Received
34,030 Answered **91%**
↓
27,713 Assessments **81%**

39,015 Services Offered

Call Center [ADRC]

Resource agents provide referrals and direct coordination of free services within the department's partner network.

Care Management

Social service and clinical practitioners provide free assessments and follow-up to access food, material aid, medical appointments, public benefit applications, and other resources.

658 Clients



47,074 1-ON-1
OUTREACH/EDUCATION



718,074 Meals
to 10,735 Clients

Transportation
23,316
1-Way Trips for
347 Clients



96% of survey respondents felt that Meals Program helped them to:

1,225 Training Hours
to 200 Caregivers

-feel better
-eat healthier foods