

# RIVERSIDE COUNTY ADVISORY COUNCIL ON AGING

## REGULAR MEETING

March 10, 2021  
10:00 a.m. – 12:00 p.m.

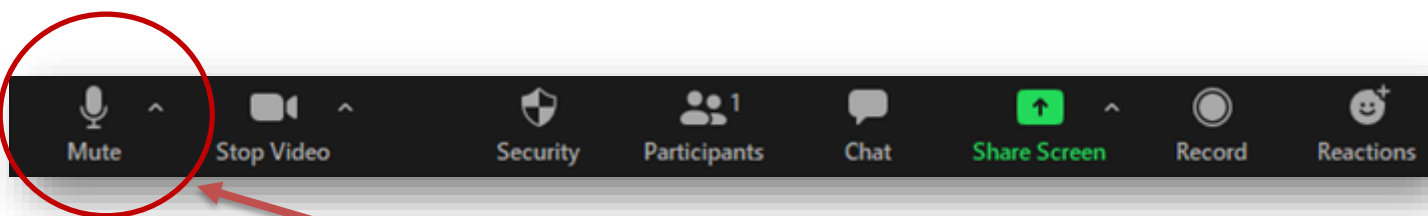
**Meeting Location:** Zoom

<https://zoom.us/j/97489038804?pwd=WDhOTkUxdnQ3RFFKM1hxZVFZeGRvUT09>

**Meeting ID:** 974 8903 8804

**Meeting passcode:** 8005102020

**Join by phone:** +1 669-900-9128 US Toll



***Please “mute” your computer or phone by pressing \*6 until you are called on by the meeting moderator***

## MISSION STATEMENT

The mission of the Riverside County Advisory Council on Aging is to advocate for all older persons and adults with disabilities, to improve their lives. <sup>1</sup>

# BROWN ACT VIRTUAL MEETING NOTIFICATION

Pursuant to Government Code Section 54953, Subdivision (b), and Executive Order N-29-20 released on March 17, 2020, this RIVERSIDE COUNTY ADVISORY COUNCIL ON AGING meeting includes teleconference participation by all of the Advisory Council members. **PLEASE NOTE THAT NO IN-PERSON LOCATION IS AVAILABLE FOR THIS MEETING.**

Any public requesting to call in to speak on an item or during Public Comment must first register at the Riverside County Office on Aging 24 hours in advance of the meeting. Once registered, further information will be provided. Please contact Stacie Catlin to register: [scatlin@rivco.org](mailto:scatlin@rivco.org) or (951) 867-3800.



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## 1.2 ZOOM PARTICIPATION GUIDELINES

To access and participate in the meeting, please follow the guidelines below:

Join Zoom Meeting  
<https://zoom.us/j/97496105460>

*Via video conference:*

*Click on the link.*

Meeting ID: 974 9610 5460

One tap mobile

+16699009128,,97496105460# US (San Jose) 12532158782,,97496105460# US  
+(Tacoma)

Dial by your location

+1 669 900 9128 US (San Jose)

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+1 346 248 7799 US (Houston)

+1 301 715 8592 US (Washington D.C)

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*Join the meeting.*

Click **Open Zoom Meetings** on the dialog shown by your browser

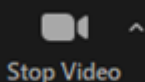
If you don't see a dialog, click **Launch Meeting** below.

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Security



Participants



Chat



Share Screen



Record



Reactions

# OVERVIEW OF THE AGENDA

## 1. FIRST ORDER OF BUSINESS

### *1.8. Public Comment*

## 2. ACTION ITEMS

## 3. PUBLIC HEARING ON THE DRAFT OF THE 2021-22 UPDATE TO THE RIVERSIDE COUNTY AREA PLAN ON AGING, “THE PATH AHEAD” AND OPEN FORUM FOR PUBLIC COMMENT

**10:30 A.M. – 11:30 A.M.**

## 4. DEPARTMENT REPORTS

4.1. Directors’ Report

4.2. Planning Report

## 5. DISCUSSION ITEMS

5.1. Update on 2016-2020 Committee Objectives

5.2. C4A Capitol Day Update

## 6. COMMITTEE REPORTS

## 7. LIAISON REPORTS

## 8. CLOSING COMMENTS

## 9. MOTION TO ADJOURN

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# MINUTES

## 1. FIRST ORDER OF BUSINESS – Barbara Mitchell, Chair

1.1. Called meeting to order at 10:03 a.m.

1.2 Reviewed ADA guidelines.

1.3 Invocation – Donald Brock

1.4 Pledge of Allegiance – Barbara Mitchell

1.5 Establish Quorum – Cynthia Lemus, Parliamentarian

1.6 Self-introductions

### **Riverside County Advisory Council on Aging Members:**

Anita Johnson

Art Salyer

Barbara Mitchell

Bev Greer

Cynthia Lemus

Debbie Franklin

Donald Brock

Javier Lopez

Luella Thornton

Lynda House

Sharron Lambeth

Steve Mehlman

Victoria Zivku (LoA)

### **Riverside County Office on Aging Staff:**

Jewel Lee, Director

Rachele Román, Deputy Director for Administration

Gary Robbins, Deputy Director of Programs and Operations

Jamiko Bell, Administrative Services Officer

Stacie Catlin, Program Specialist II

Ryan Emblem, Administrative Services Analyst I

### **Riverside County Board of Supervisors Representatives:**

Debbie Rose, Legislative Assistant, District II

Opal Hellweg, Legislative Assistant, District III

## 1. FIRST ORDER OF BUSINESS – Continued

### 1.6 Self-introductions - Continued

#### **Guests and Members of the Public:**

- Deirdre Thomas, Beaumont
- Hazel Lambert, Council on Aging Southern California
- Jack Newby, Josyln Center
- Magaly Del Carmen
- Maria Sestito
- Mark Cox, California Senior Legislature
- Teresa Chappell, San Jacinto

## 1. FIRST ORDER OF BUSINESS – Continued

### 1.7. Chair Reports and Reminders

1.7.1. Reminded members to continue using official Member Report forms for each meeting.

1.7.2. Announced Steve Mehlman stepped down as interim Membership Committee Chair and Anita Johnson was appointed as Chair.

1.7.3. Provided an update on the status of Form 700 submissions.

1.7.4. The next Advisory Council meeting would be held:

**Wednesday, April 14, 2021**

**10:00 a.m. – 12:00 p.m.**

**Via Zoom**

1.7.5. Member Birthday Announcements

**Barbara Mitchell**

### 1.8. Public Comment

There were no public comments.

## 2. ACTION ITEMS



### 2. APPROVE THE MINUTES OF THE FEBRUARY 10, 2021, MEETING

**Must abstain:** B. Greer; J. Lopez; and S. Lambeth.

**Members needed for quorum:** 7

**Motion by:** L. House.      **Seconded by:** D. Franklin

**Open Discussion:** None.

**Roll Call Vote:** B. Greer; J. Lopez; and S. Lambeth abstained.



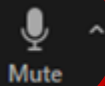
**3. PUBLIC HEARING ON THE DRAFT OF THE 2021-22 UPDATE TO THE RIVERSIDE COUNTY AREA PLAN ON AGING, “THE PATH AHEAD” AND OPEN FORUM FOR PUCLIC COMMENT (10:30 A.M. – 11:30 A.M.)**

## **AGENDA ITEM 3**

**PUBLIC HEARING ON THE DRAFT OF THE 2021-22 UPDATE TO THE RIVERSIDE COUNTY AREA PLAN ON AGING, “THE PATH AHEAD,” AND OPEN FORUM FOR PUBLIC COMMENT**

**10:30 A.M. – 11:30 A.M.**

*Mute your screen or \*6 by phone until called on by the meeting moderator.*



Mute



Stop Video



Security



Participants

1



Chat



Share Screen



Record



Reactions



*Riverside County Office on Aging*

# Area Plan on Aging: The Path Ahead

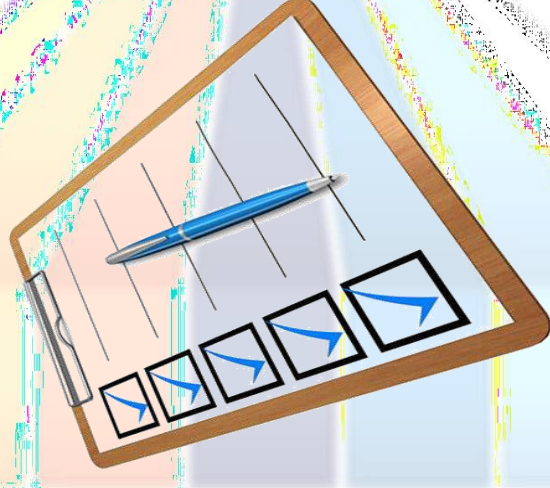
**2021-2022 Update**

*Jamiko R. Bell, DPPD*

**Public Hearing Presentation  
Wednesday, March 10, 2021**



# Public Hearing Agenda



## I. Welcome

## II. Review of:

- A. The Older Americans Act
- B. The Area Agency on Aging (Riverside County Office on Aging)

## III. Description of the Planning & Service Area (PSA) – Updates

## IV. 2021-2022 Area Plan on Aging “The Path Ahead” -- Update

- A. Community Assessment Results – No Changes
- B. Goal Development Process –Changes
- C. Goal Setting 2021-2022 – No changes
- D. Priority Services (2021-2022) – No changes

## V. General Public Comment

## VI. Close

# The Older Americans Act

- 
- The Older Americans Act is the **major federal vehicle** for delivery of social and nutritional services for older persons.
  - Services include **supportive services, congregate nutrition** services (meals served at group sites such as senior centers, schools, churches, or senior housing complexes), **home-delivered nutrition** services, family **caregiver** support, community service **employment**, the long-term care **ombudsman** program, and **(other) services** to prevent the abuse, neglect, and exploitation of older persons.
  - The OAA also supports grants to **older Native Americans**, as well as research, training and demonstration activities.
  - The Administration on Aging in the **Administration for Community Living in the U.S. Department of Health and Human Services** administers most OAA programs.

# Funded Programs & Services

- Title IIB: Supportive Services
- Title IIC-1: Congregate Nutrition
- Title IIC-2: Home Delivered Meals
- Title IID: Disease Prevention & Health Promotion
- Title IIE: Family Caregiver Support Program
- Title V: Senior Employment
- Title VII: LTC Ombudsman & Prevention of Elder Abuse



# Accomplishments of the OAA

## *The Older Americans Act provides for:*

- Community Planning (like this process)
- Research — (on trends affecting older adults)
- Services — (direct and contracted)
- Coordination — (with other agencies doing similar work)
- Training (of service providers and consumers)
- Advocacy (on behalf of older adults)



# Riverside County Office on Aging



*County department since 1974.*

*Area Agency on Aging (AAA) for state of California (33 in the state) for Planning and Service Area (PSA) 21.*

# AAA



*Federally recognized as an Aging and Disability Resource Connection (ADRC)*



*Provides over 27 different programs and services to appx 30,000 people per year.*



# Area Agency on Aging (AAA) Tasks

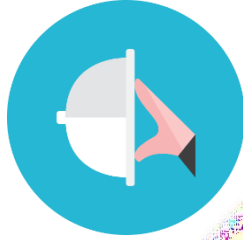


# Funded Services Provided 2019-20



**22,550\*** Total Clients Served

**366,765** Home Delivered Meals



**732\*** Hours Case Management



**12,126\*** Assisted Transportation (one-way) Trips



**4,425** Hours – Legal Assistance



**17,667** Hours Personal Care, Chore, Adult Day Care Health



**603,756\*** Congregate Meals



**42,113** Health Promotion Participants



**67,094\*** Service Calls

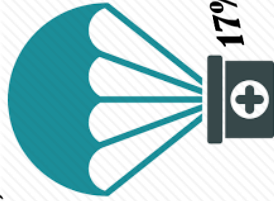


**40,351** Outreach Contacts



**2,960\*** Hours Caregiver Respite

**4,425** Hours – Legal Assistance



**17%** Emergency Assistance

**\* Services impacted by COVID-19**



# What is the Area Plan?



- Sets the statewide **priorities** for providing service to CA's older adults



FEDERAL LEGISLATION:  
OLDER AMERICANS ACT

- Sets **parameters** for the use of federal money and the provision of services

REQUIRES THE  
DEVELOPMENT  
STATE-WIDE PLANS

REQUIRES AAA TO  
DEVELOP A 4-YEAR  
AREA PLAN



- Develops the **scope of work** for local implementation that aligns with federal parameters and state priorities

# What is the Area Plan?

## General direction, Major themes, Major areas of work

- *Specific work areas (nutrition, transportation, caregivers, etc.)*
- *Coordination efforts*
- *Program development efforts*
- *Expansion of existing programs*

## Unify and align the agency's work

- *Identify gaps in service (geographic & programmatic);*
- *Identifies areas of expansion and where collaborations are needed;*
- *Identifies the types of programs needed, and*
- *Determines appropriate service levels*

## Area Plan also articulates our annual goals

- *Narrative*
- *Numerical*

The Area Plan is the core documents in which we set our overall strategic direction for a four year period.

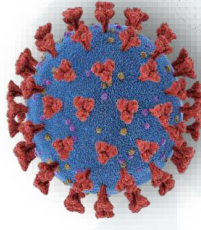


Part of our **CONTRACT with the State** for performance tied to funding and future operations



**Description of the Planning & Service Area**

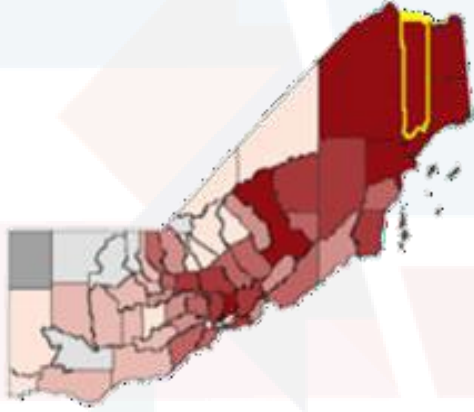
# COVID-19 Update



In response, the Riverside County Office on Aging shifted focus, changed the programming design and delivery, worked with providers to alter services, and responded quickly to the changing and evolving needs, including:

- Congregate meals were immediately shifted to “Grab and Go” sites across the county
- Home delivered meals increased three times (3x) in just a few weeks
- Over 6,000 pantry boxes filled with two weeks of non-perishable, paper products were delivered
- Fresh fruit and vegetables were added to the pantry boxes through a partnership with local growers
- Over 600 ‘patch meals’ were provided for those who needed immediate food assistance
- Approximately 3,500 clients and 80 restaurants participated in the Great Plates Delivered program initiated by the Governor of California for older adults and persons with disabilities.

# COVID-19 Update



*(From January 27, 2021 to February 2, 2021)*

## **PER WEEK AVERAGE**

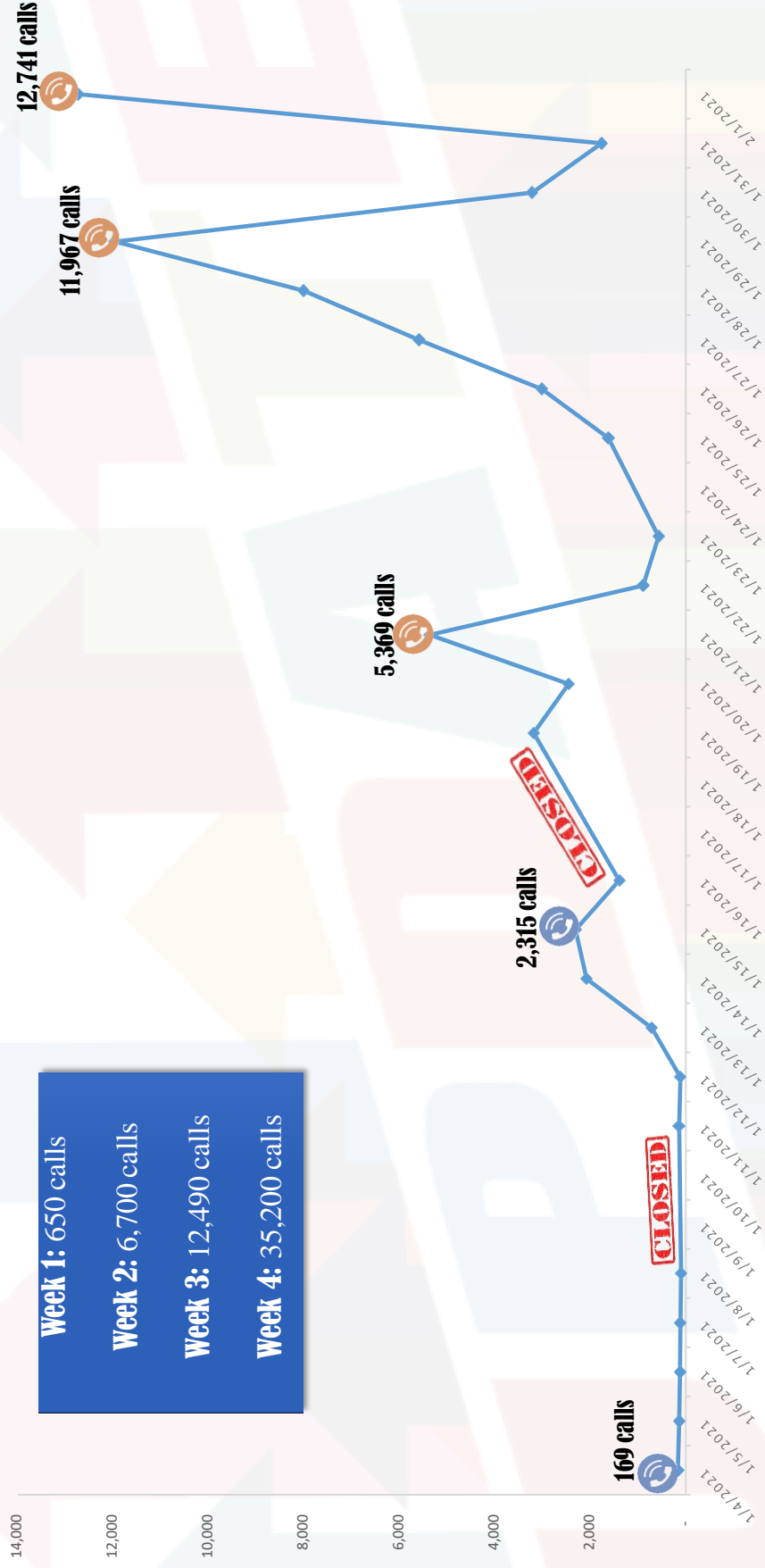
- Number of Tests: 83,772
- Number of New Cases: 10,082
- Hospital Admissions (COVID): 624
- Percent of ICU Beds Used (COVID): 54%
- Number of Deaths: 281

## **CUMULATIVE COVID-19 IMPACT**

- **Total Cases: 279,189**  
*(Feb 21, 2020 to Feb 4, 2021)*
- **Total Deaths: 3,309**  
*(March 15, 2020 to Feb 4, 2021)*

# COVID-19 Vaccine Roll-Out

CALL CENTER VOLUME (JAN. 1 TO FEB. 1, 2021)



Week 1: 650 calls

Week 2: 6,700 calls

Week 3: 12,490 calls

Week 4: 35,200 calls



# Needs/ Community Assessments

**No Update for 2021-2022**





## **Identification of Priorities**

# California Master Plan on Aging

The Master Plan for Aging outlines five bold goals and 23 strategies designed to create a California for All Ages by 2030.

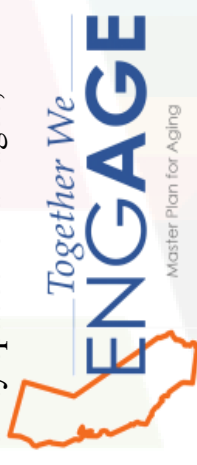


## **1. Housing for All Ages and Stages**

*“We will live where we choose as we age in communities that are age, disability, and dementia-friendly and climate and disaster ready.”*

**Target: Millions of new housing options to age well**

**Strategies:** More housing options; transportation beyond cars; outdoor and community spaces for all ages; emergency preparedness and response; and climate friendly aging.



## **2. Health Reimagined**

*“We will have access to the services we need to live at home in our communities and to optimize our health and quality of life.”*

**Target: Close the equity gap and increase life expectancy**

**Strategies:** Bridging healthcare at home; health care as we age; lifelong healthy aging; geriatric care expansion; dementia in focus; and nursing home innovation.

# California Master Plan on Aging

## 3. Inclusion & Equity, Not Isolation

*“We will have lifelong opportunities for work, volunteering, engagement, and leadership and will be protected from isolation, discrimination, abuse, neglect, and exploration.”*

**Target: Keep increasing life satisfaction as we age.**

**Strategies:** Inclusion and equity in aging; opportunities to work; opportunities to volunteer and engage across generations; closing the digital divide; protection from abuse, neglect, and exploitation; and California leadership in aging.



## 4. Caregiving That Works

*“We will be prepared for and supported through the rewards and challenges of caring for aging loved ones.”*

**Target: One million high-quality caregiving jobs**

**Strategies:** Family and friends caregiving support; good caregiving job creation; and virtual care expansion.



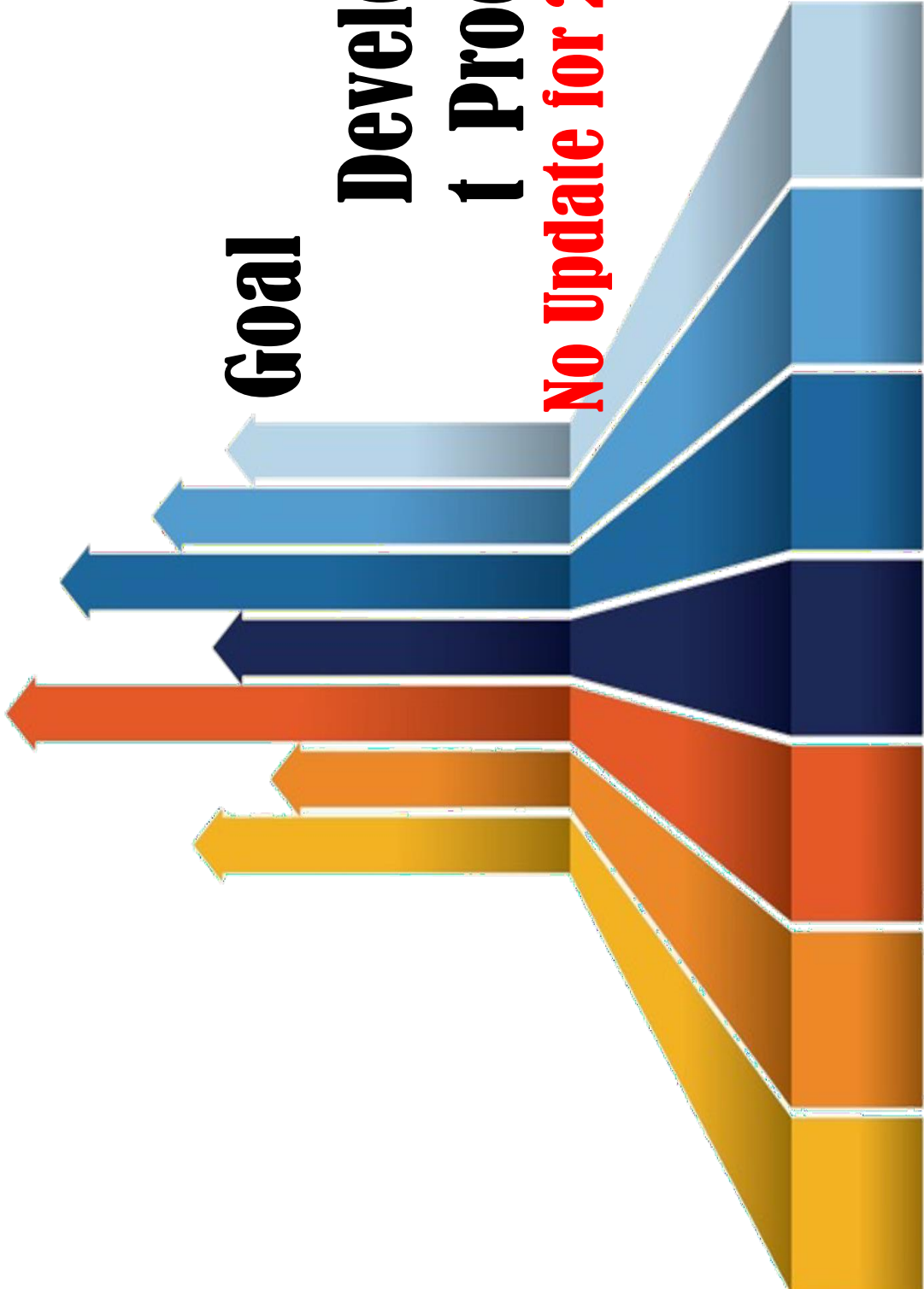
## 5. Affordable Aging

*“We will have economic security for as long as we live”*

**Target: Close the equity gap and increase elder economic sufficiency**

**Strategies:** End homelessness for older adults; income security as we age; and protection from poverty and hunger.





**Goal**

**Development**

**Process**

**No Update for 2021-2022**



**Goal Setting**

**2021-2022**

# 2020-2024 GOALS

## 1

Participate in discussions, coalitions, collaborations, and initiatives that focus on developing [age-friendly disability friendly communities](#), which support older adults and persons with disabilities, allowing them to remain in the homes and communities of their choice.

**Objective A: Assist with providing safe and affordable housing solutions to keep older adults and persons with disabilities in the homes and communities of their choice.**

1. Provide emergency assistance in the form of housing, rental, utility, transportation, home repairs and modifications, falls prevention, and mobility management assistance.
2. Through a partnership with the Riverside University Health System – Behavioral Health, Department of Public Social Services - Adult Services Division, and the Riverside County Housing Authority, provide stabilization and wrap around supportive services for 20 older adults who are homeless or have unstable housing. This is a non-OAA funded program.

**Objective B: Participate in existing age-friendly and disability-friendly initiatives occurring within the planning and service area.**

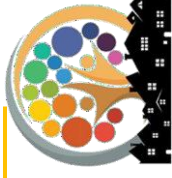
1. Identify ongoing initiative



s in the PSA and initiate participation.



Where AC can help



# 2020-2024 GOALS

## 2

Support and assist in the expansion of [engaging programs and environments](#) for older adults through:

- *Enhanced education regarding promising practices*
- *Increased sharing of information and resources to promote/expand age-friendly environments*
- *User-friendly mechanisms for feedback and recommendations*
- *Providing opportunities for employment and volunteering*



**Objective A: Provide opportunities for individuals to engage in social and civic engagement, employment, and volunteerism.**

1. Advocate for mature worker programs via the Riverside County Workforce Innovation and Opportunity Act board and other local networks.
2. **Identify and provide opportunities for individuals to volunteer in the community as a way of increasing social interaction and engagement.**
3. **Expand existing Coachella Valley (East County) RSVP program into West County and South County areas with additional funding.**
4. **Develop a volunteer (peer-support) friendly caller program with 60 volunteers reaching out to 200 seniors in order to reduce isolation.**

**Objective B: Assist the community, senior centers, non-profit organizations and those who serve older adults over age 60 with modified services due to COVID-19.**

1. Seek out and assist with the development of specific programs/ projects designed to increase technology access and usage, including the on among older adults.  
loneliness and isolation



# 2020-2024 GOALS



**Objective C: Conduct community assessments to obtain critical information from the community and key constituencies.**

1. **Conduct community assessments from community events and activities.**
2. **Conduct nutrition assessment surveys from congregate and home delivered meal clients.**
3. **Conduct surveys with specific constituencies and target communities (non-English speaking, LGBTQ, etc. and/or on specific topics (housing, transportation, caregiving, etc.).**
4. **Develop and/or implement alternative, user-friendly mechanisms for information gathering including online platforms.**

**Objective D: Provide information, education, and programming that encourage individuals to remain active, social, and engage in activities that promote healthy aging.**

1. **Expand the current Arthritis Foundation Exercise Program (known locally as the Fit After 50 program) to all focal points.**
2. **Expand the Walk with Ease program to all focal points.**
3. **Develop new IID exercise program for community settings.**
4. **Develop alternative exercise and fitness programs for online and virtual platforms.**

# 2020-2024 GOALS



## **Objective E. Conduct outreach and provide educational presentations on available programs and services.**

1. Conduct outreach in all areas of the PSA via the Info Van.
2. Provide nutrition education to low-income older adults in local community and senior centers via the SNAP Ed program.
3. **Conduct community education presentations via online and virtual formats.**
4. Partner with community-based organizations to explore and implement alternative outreach methodologies that do not require face-to-face contact.



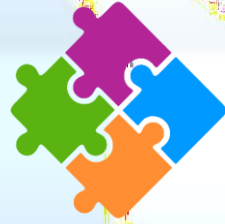
# 2020-2024 GOALS

## 3

Increase access to local resources through integrated partnerships and the promotion of “No Wrong Door” service provision.

**Objective A: Improve access to community-based services and supports.**

1. Coordinate with county departments and local health care providers to implement a system of person-centered care that eliminates duplication, improves services, and resolves client problems related to service delivery, in order to address the specific needs of frail elderly clients. Specific initiatives include the Holistic Assessment, Resources, and Transitions for Seniors (HARTS) and Health Homes programs. This is a non OAA funded program.
2. Participate in discussions, coalitions, and collaborations that seek to develop a modern, age-friendly infrastructure that supports older adults and allows them to remain in their homes and communities.
3. Through the efforts of the ADRC, coordinate with community partners to provide information to individuals related to the kinds of services and supports available within the local community with special emphasis on rural and isolated areas.
4. **Educate individuals and organizations about RCOoA and available ADRC services and supports.**
5. Through a contracted provider, RCOoA offers Ombudsman services to assist older adults with their effort to seek resolution to problems and to advocate for the rights of residents in long term care facilities. Services are provided throughout the PSA.
6. Provide FCSP caregiver services including, but not limited to, support group, training, case management, overnight and in-home respite, material aid, outreach, information and assistance, as well as provide public information and community education on caregiving.



# 2020-2024 GOALS

## 3

**Objective B: Explore funding opportunities to enhance and expand existing services and to facilitate new services.**

1. Research and apply for additional funding for aging services programs to increase coordinated care services and supports.

**Objective C: Develop new policies, procedures, programs, and initiatives that improve access to community-based services for targeted populations.**

1. Through a partnership with the Riverside County Department of Public Social Services Adult Services Division, conduct needs assessments with 200 clients currently receiving emergency COVID services via the new COVID CARES program. This is a non OAA funded program.
2. Purchase and distribute supportive technology solutions to enhance access of older adults and disabled persons to services and supports including, telehealth, support groups, connection with friends and family, and other web-based support services.
3. **Facilitate the ongoing involvement of the LGBTQ community in the valuation, development, and expansion of aging services.**
4. Advocate for the needs of low-income individuals, to bridge the gap of the “hidden poor”, and those who are not eligible for Older American Act services (due to age or income) in RiversideCounty.
5. Provide service linkages and financial assistance to older adults, persons with disabilities and their caregivers.



# 2020-2024 GOALS

4

Increase collaborations and training initiatives with local protection and emergency response entities to educate, report, and reduce the abuse and neglect of vulnerable adults.

**Objective A: Provide individuals with the information and resources available to assist with economic security, self-sufficiency, and safety.**

1. Provide ongoing sensitivity training for staff, caregivers and providers through the use of virtual reality technology.
2. Educate individuals in the community about the importance of emergency and disaster preparedness.
3. Conduct targeted outreach regarding available services to vulnerable/isolated older adults, persons with disabilities, and their caregivers.
4. Participate in community collaborations that increase awareness of and address elder abuse issues including prevention, fraud, and neglect.
5. Educate individuals about the many forms of elder abuse.
6. Provide individuals with the information and tools to protect against economic fraud.
7. Conduct targeted outreach regarding available services to vulnerable/isolated older adults, persons with disabilities and their caregivers.



# 2020-2021 Adequate Proportions

*Category of Service and the Percentage of Title III B Funds expended in/or to be expended in FY 2020-21 through FY 2023-2024*

## **ACCESS:**

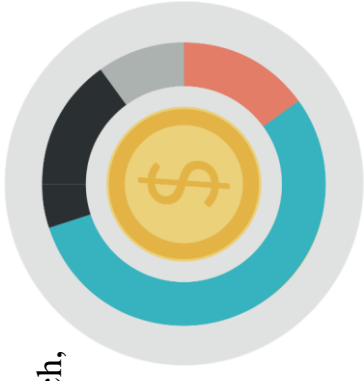
Transportation, Assisted Transportation, Case Management, Information and Assistance, Outreach, Comprehensive Assessment, Health, Mental Health, and Public Information: **25.9%**

## **In-Home Services:**

Personal Care, Homemaker, Chore, Adult Day / Health Care, Alzheimer's, Residential: **6%**

## **Legal Assistance Required Activities:**

Legal Advice, Representation, Assistance to the Ombudsman Program and Involvement in the Private Bar: **3.5%**





*Public comment may be submitted in writing  
until 5:30 PM on March 10, 2021*

***Jamiko R. Bell, DPPD***

*Administrative Services Officer/Planner  
Planning and Community Services  
Riverside County Office on Aging  
3610 Central Ave. Riverside, CA 92506  
[jrbell@rivco.org](mailto:jrbell@rivco.org)  
Ph: 951-867-3800 or 1-877-932-4100*

~END~



## 4. DEPARTMENT REPORTS

### 4.1. DIRECTORS' REPORT

Provided an overview of the County of Riverside's COVID-19 vaccination efforts and shared a Board of Supervisors meeting clip, presented by the Riverside County Department of Public Health, which highlighted the most current vaccination information:

<http://riversidecountyca.igm2.com/Citizens/SplitView.aspx?Mode=Video&MeetingID=2467&Format=Agenda>

Shared data and outcomes of the Office on Aging's (OoA) vaccination project partnership with the Riverside County Department of Public Social Services (DPSS). Advised the OoA also continues to participate in the vaccination effort with Public Health and Riverside University Health Systems. Part of that effort is through conducting vaccination outreach via texts and telephone calls with low-income, ethnic minorities and residents from unincorporated areas of the county.

Reported the OoA's budget grew from \$13.5 million to \$24.5 million over the past three years. This growth allowed for an approximate 40% increase in staffing, including several Social Workers who are in the process of coming on board.

Provided an overview and video clip of countywide Social Workers Appreciation. Thanked all Social Workers for their tireless work during the pandemic.

<https://www.youtube.com/watch?v=WSnhZ-uac8Q>

## 4. DEPARTMENT REPORTS – Continued

### 4.2. PLANNING REPORT

Provided a summary of the changes to the Area Plan on Aging draft. Advised a copy of the changes and an opportunity to comment anonymously were sent to members via survey in advance of the public hearing. Reminded members the survey would remain open after the close of the meeting and that members could email Dr. Bell directly rather than taking the survey if they wished.



**4.3. Affirm that the Area Plan Update for 2021-2022 has been completed in accordance with CCR Title 22, Article 3, Section 7302(a)(10) and Section 7308, Older Americans Act Reauthorization Act of 2016, Section 314(c)(1), was presented and reviewed by the Advisory Council Planning Committee with the recommendation for the Advisory Council Chair to sign the required Transmittal Letter.**

**Must abstain:** None.

**Members needed for quorum:** 7

**Motion by:** D. Franklin    **Seconded by:** D. Brock

**Open Discussion:** None.

**Roll Call Vote:** Voted on after the close of the public hearing. Motion approved.

# **AGENDA ITEM 4**

## **DEPARTMENT REPORTS**



*Please place your phone or computer on “mute” until you are called on by the meeting moderator.*

## 5. DISCUSSION ITEMS

### **5.1. UPDATE ON 2016-2020 COMMITTEE OBJECTIVES – Barbara Mitchell**

Placed review of committee objectives on hold until April due to the Area Plan on Aging Public Hearing.

### **5.2. C4A Capitol Day Update – Bev Greer**

Provided a brief summary on the California Association of Area Agencies on Aging (C4A) Capitol Day.

**6. COMMITTEE REPORTS**

**6.1. NO REPORTS WERE SUBMITTED.**

## 7. LIAISON REPORTS

### 7.1. CALIFORNIA SENIOR LEGISLATURE (CSL) – Steve Mehlman

7.1.1. Provided an overview of the current CSL Legislative Report (attached).

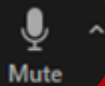
7.1.2. Announced CSL Senior Rally Day (flyer attached).

### 7.2. GRANDPARENTS RAISING GRANDCHILDREN (GRG) – Sharron Lambeth

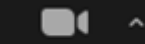
7.1.1. Provided an update on GRG activities.

## AGENDA ITEM 7 LIAISON REPORTS

*Mute your screen or \*6 by phone until called on by the meeting moderator.*



Mute



Stop Video



Security



Participants



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Reactions

2021  
VIRTUAL



# SENIOR RALLY DAY

CALIFORNIA • SENIOR • LEGISLATURE

Advancing the Master Plan For Aging!

MAY 4TH 9AM-2PM

Registration link coming soon!



# **Riverside County Advisory Council on Aging**

3610 Central Ave., Third Floor, Riverside, CA 92506  
Local: (951) 867-3800 • Toll Free: (800) 510-2020 • TRS/TTY: 711

The mission of the Riverside County Advisory Council on Aging is to advocate for all older persons and adults with disabilities to improve their lives.

## **Committee / Liaison / Senior Center Ambassador Report**

- Committee Report  
 Liaison Report  
 Senior Center Ambassador Report

---

**Assignment:** Grandparents Raising Grandchildren (GRG)  
**Name:** Sharron Lambeth  
**Title:** Chair  
**Report Date:** March 10, 2021

---

**Meeting/Event:** Meeting with Mary Hrinko, OoA Family Caregiver Support Program.

**Last Meeting/Event Date:** February 17, 2021

**Main Points:**

- Considering possibility of providing birthday gift cards and Thanksgiving grocery gift cards to Holiday Gift Program.

---

**Next Meeting/Event:** TBD

---

**Special Meeting/Event:** None

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**Other Relevant Information:**

- Determining the possibility of expanding the Holiday Gift Program in 2021 or postponing any additions until next year, depending upon older adult needs.
- The National Charity League (NCL) is hoping to become a philanthropy partner with the Riverside County Foundation on Aging to provide NCL members more opportunity to work with GRG.

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**Handouts:**

No handout

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## 7. CLOSING COMMENTS – All

**Bev Greer:**

Provided an update on the Neuro Vitality Center’s operations and vaccination efforts.

**Barbara Mitchell and Debbie Franklin:**

Reminded members of the importance of COVID-19 vaccinations for all vulnerable populations.

**Members:**

Thanked Riverside County staff for their work and dedication to the vaccination effort.

## 8. MOTION TO ADJOURN – Barbara Mitchell

**Motion by:** L. House

**Seconded by:** D. Franklin

**Roll Call Vote:** Motion unanimously approved. Meeting adjourned at 11:41 a.m.

# Riverside County Board of Supervisors

District I: Supervisor Kevin Jeffries

District IV: Supervisor V. Manuel Perez

District II: Supervisor Karen Spiegel

District V: Supervisor Jeff Hewitt

District III: Supervisor Chuck Washington

## Office on Aging Staff

- Director: Jewel Lee
- Deputy Director for Administration: Rachele Román
- Deputy Director of Programs and Operations: Gary Robbins
- Administrative Services Officer/Planner: Jamiko Bell
- Senior Program Specialist: Stephen Geist
- Program Specialist II: Stacie Catlin
- Administrative Services Analyst I: Ryan Emblem

## Advisory Council Officers

Chair: Barbara Mitchell

Vice Chair: Steve Mehlman

Parliamentarian: Cynthia Lemus

## Board of Supervisors' Appointees

- District I: Lynda House
- District II: Sharron Lambeth
- District III: Vacant
- District IV: Javier Lopez
- District V: Debbie Franklin

## Board of Supervisors' Appointees

Anita Johnson

Bev Greer

Donald Brock

Luella Thornton

Victoria Zivku

Vacant

Vacant

Vacant

Vacant

# Committee Assignments

## Executive Committee (Standing Committee)

Barbara Mitchell – Chair

Steve Mehlman – Vice Chair

Cynthia Lemus – Parliamentarian

## Advisory Council Ad-Hoc Committees

---

### **Advocacy**

Steve Mehlman – Chair

Donald Brock  
Luella Thornton

---

### **Annual Report**

Barbara Mitchell – Chair

Debbie Franklin

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### **Bylaws**

Cynthia Lemus – Chair

Anita Johnson  
Barbara Mitchell  
Debbie Franklin  
Lynda House

---

### **Community Connection**

Cynthia Lemus – Chair  
Luella Thornton- Vice Chair

Phyllis Purcell (CSL)

---

### **Healthy Living**

Vacant - Chair  
Barbara Mitchell – Vice Chair

Luella Thornton  
Lynda House  
Sharron Lambeth

---

### **Membership**

Steve Mehlman – Interim  
Chair

Sharron Lambeth  
Victoria Zivku

---

### **Planning**

Debbie Franklin – Chair

Bev Greer  
Javier Lopez  
Lynda House  
Steve Mehlman

---

## Advisory Council Liaisons

<b>California Senior Legislature</b>	Donald Brock, Senior Senator
<b>California Senior Legislature</b>	Mark Cox, Senior Assembly Member
<b>California Senior Legislature</b>	Phyllis Purcell, Senior Assembly Member
<b>California Senior Legislature</b>	Steve Mehlman, Senior Senator
<b>California Senior Legislature</b>	Vacant, Senior Assembly Member
<b>California Senior Legislature</b>	Vacant, Senior Assembly Member
<b>Continuum of Care</b>	Barbara Mitchell
<b>Disability Independence</b>	Vacant
<b>Foundation on Aging</b>	Barbara Mitchell
<b>Grandparents Raising Grandchildren</b>	Sharron Lambeth
<b>HICAP/Long-Term Care Ombudsman</b>	Anita Johnson
<b>Housing</b>	Javier Lopez
<b>IHSS Advisory Council</b>	Donald Brock
<b>Older Adults System of Care</b>	Barbara Mitchell
<b>Transportation Services</b>	Steve Mehlman
<b>Triple A Council of California</b>	Barbara Mitchell
<b>Veterans Services</b>	Donald Brock

**Materials Distributed:** In compliance with the Brown Act and Government Code Section 54957.5, agenda materials distributed 72 hours prior to the meeting, which are public records relating to open session agenda items, will be available for inspection by members of the public prior to the meeting at the following email address: [rcaging@rivco.org](mailto:rcaging@rivco.org). To view a hard copy of the materials, please contact Stacie Catlin at phone number: (951) 867-3800.

**ADA:** In compliance with the Americans with Disabilities Act and Government Code Section 54954.2, if special assistance is needed to attend an Advisory Council on Aging meeting, please contact Stacie Catlin at (800) 510-2020, (951) 867-3800, or TTD 711. Notification of at least 48 hours prior to meeting time will assist staff in assuring that reasonable arrangements can be made to provide accessibility at the meeting.

**Public Comments:** Each speaker may be limited to speak two (2) minutes or less depending on the number of speakers. At the direction of the Chair or by majority vote of the Council, the two (2) minute time limitation may be waived, increased or reduced. The maximum time for public comment for any individual item or topic may be limited to fifteen (15) minutes. The Council may terminate public comments if such comments become repetitious or disruptive. Any written documents to be distributed or presented to the Council shall be submitted to the Council's assigned staff. This policy applies to Public Comments and general comments on agenda items. Under the Brown Act, the Council will not take action on or discuss matters raised which are not posted 72 hours in advance. Council members may refer such matters to staff for factual information or to be placed on the subsequent agenda for consideration.

# Riverside County Advisory Council on Aging

## 2020/2021 Meeting Schedule

July 2020	Dark	AC Committees Only
August 2020	Dark	AC Committees Only Training - WebEx
September 9, 2020	10 a.m. - 12 p.m.	Via WebEx Physical Location: TBD
October 14, 2020	10 a.m. - 12 p.m.	Via WebEx Physical Location: TBD
<b>Thursday</b> November 12, 2020 (*Due to Wed holiday)	10 a.m. - 12 p.m.	Via WebEx Physical Location: TBD
December 9, 2020	10 a.m. - 12 p.m.	Via Zoom Physical Location: TBD
January 13, 2021	10 a.m. - 12 p.m.	Via Zoom Physical Location: TBD
February 10, 2021	10 a.m. - 12 p.m.	Via Zoom Physical Location: TBD
March 10, 2021	10 a.m. - 12 p.m.	Via Zoom Physical Location: TBD
April 14, 2021	10 a.m. - 12 p.m.	Via Zoom Physical Location: TBD
May 12, 2021	10 a.m. - 12 p.m.	Via Zoom Physical Location: TBD
June 9, 2021	10 a.m. - 12 p.m.	Via Zoom Physical Location: TBD

# RIVERSIDE COUNTY ADVISORY COUNCIL ON AGING

## REGULAR MEETING

February 10, 2021

10:00 a.m. – 12:00 p.m.

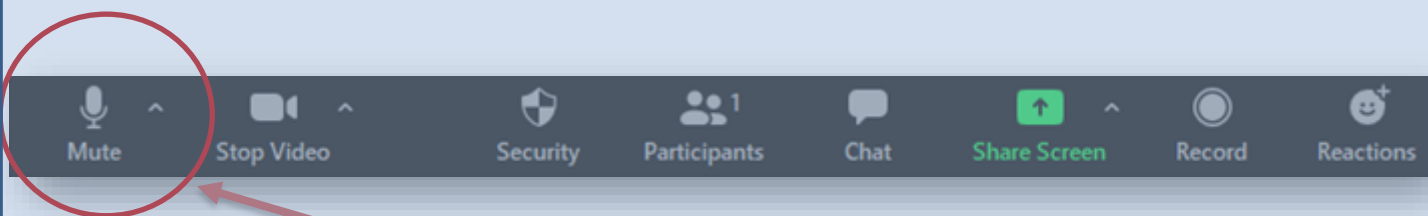
Meeting Location: Zoom

<https://zoom.us/j/97489038804?pwd=WDhOTkUxdnQ3RFFKM1hxZVFZeGRvUT09>

Meeting ID: 974 8903 8804

Meeting passcode: 8005102020

Join by phone: +1 669-900-9128 US Toll



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## MISSION STATEMENT

The mission of the Riverside County Advisory Council on Aging is to advocate for all older persons and adults with disabilities, to improve their lives.<sup>56</sup>



# BROWN ACT VIRTUAL MEETING NOTIFICATION

Pursuant to Government Code Section 54953, Subdivision (b), and Executive Order N-29-20 released on March 17, 2020, this RIVERSIDE COUNTY ADVISORY COUNCIL ON AGING meeting includes teleconference participation by all of the Advisory Council members. **PLEASE NOTE THAT NO IN-PERSON LOCATION IS AVAILABLE FOR THIS MEETING.**

Any public requesting to call in to speak on an item or during Public Comment must first register at the Riverside County Office on Aging 24 hours in advance of the meeting. Once registered, further information will be provided. Please contact Stacie Catlin to register: [scatlin@rivco.org](mailto:scatlin@rivco.org) or (951) 867-3800.



***Please mute your screen or \*6 by phone until called on by the meeting moderator***

## 1.2 ZOOM PARTICIPATION GUIDELINES

To access and participate in the meeting, please follow the guidelines below:

Join Zoom Meeting  
<https://zoom.us/j/97496105460>

*Via video conference:*

*Click on the link.*

Meeting ID: 974 9610 5460

One tap mobile

+16699009128,,97496105460# US (San Jose) 12532158782,,97496105460# US  
+(Tacoma)

Dial by your location

+1 669 900 9128 US (San Jose)

+1 253 215 8782 US (Tacoma)

+1 346 248 7799 US (Houston)

+1 301 715 8592 US (Washington D.C)

+1 312 626 6799 US (Chicago)

+1 646 558 8656 US (New York)

Meeting ID: 974 9610 5460

Find your local number: <https://zoom.us/u/abKOAY7nJH>

*Join the meeting.*

Click **Open Zoom Meetings** on the dialog shown by your browser

If you don't see a dialog, click **Launch Meeting** below.

Launch Meeting

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Participants 1

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Reactions

# OVERVIEW OF THE AGENDA

## 1. FIRST ORDER OF BUSINESS

### *1.8. Public Comment*

## 2. ACTION ITEMS

## 3. PRESENTATION: RIVERSIDE COUNTY OFFICE ON AGING - **CANCELLED**

### 3.1. Aging and Disability Resource Connection (ADRC)

## 4. DEPARTMENT REPORTS

## 5. DISCUSSION ITEMS

### 5.1. Review 2016-2020 Committee Objectives: Planning and Advocacy Committees

## 6. COMMITTEE REPORTS

## 7. LIAISON REPORTS

## 8. CLOSING COMMENTS

## 9. MOTION TO ADJOURN

*Mute your screen or \*6 by phone until called on by the meeting moderator.*

# AGENDA

## 1. FIRST ORDER OF BUSINESS – Barbara Mitchell, Chair

1.1. Called meeting to order 10:09 a.m.

1.2 Reviewed ADA guidelines

1.3 Invocation – Donald Brock

1.4 Pledge of Allegiance – Cynthia Lemus, Parliamentarian

1.5 Established a quorum – Cynthia Lemus, Parliamentarian

1.6 Self-introductions

### Riverside County Advisory Council on Aging Members:

Anita Johnson

Debbie Franklin

Sharron Lambeth\*\*\*

Art Salyer

Donald Brock

Steve Mehlman

Barbara Mitchell

Javier Lopez

Victoria Zivku (LoA)

Bev Greer \*\*

Luella Thornton\*

Cynthia Lemus

Lynda House

\* No audio available.

\*\* 10:30 a.m.

\*\*\* 11:00 a.m.

### Riverside County Office on Aging Staff:

Jewel Lee, Director

Rachele Román, Deputy Director for Administration

Gary Robbins, Deputy Director of Programs and Operations

Jamiko Bell, Administrative Services Officer

Maile Hayes, Social Services Regional Manager

Stacie Catlin, Program Specialist II

Ryan Emblem, Administrative Services Analyst I

## 1. FIRST ORDER OF BUSINESS – Continued

### 1.6 Self-introductions- Continued

#### **Riverside County Board of Supervisors Representatives:**

- Robin Reid, Legislative Assistant, District I
- Debbie Rose, Legislative Assistant, District II
- Opal Hellweg, Legislative Assistant, District III
- Stephanie Virgen, Legislative Assistant, District IV

#### **Guests and Members of the Public:**

- Deirdre Thomas, Beaumont
- Hazel Lambert, Council on Aging Southern California
- Laurie Harris, Riverside
- Mark Cox, California Senior Legislature
- Teresa Chappell, San Jacinto

# AGENDA

## 1. FIRST ORDER OF BUSINESS – Continued

### 1.7. Chair Reports and Reminders

1.7.1. The next Advisory Council meeting will be held:

**Wednesday, March 10, 2021**

**10:00 a.m. – 12:00 p.m.**

**Via Zoom**

1.7.2. Member Birthday Announcements

Wished Javier Lopez a happy birthday.

1.7.3. Form 700s

Thanked members for their speedy Statements of Economic Interests (Form 700) filings.

### 1.8. Public Comment

No public comments.

# AGENDA

## 2. ACTION ITEMS



### 2.1. APPROVE THE MINUTES OF THE JANUARY 13, 2021, MEETING

**Must abstain:** J. Lopez; L. House; and S. Lambeth

Members needed for quorum: 7

**Motion by:** D. Franklin    **Seconded by:** A. Salyer

**Open Discussion:** None.

**Roll Call Vote:** L. House abstained. L. Thornton abstained due to audio issues. J. Lopez was absent. B. Greer and S. Lambeth were not in attendance at this point of the meeting. V. Zivku was on leave of absence. **Motion approved.**

## 3. PRESENTATION

3.1. AGING AND DISABILITY RESOURCE CONNECTION (ADRC) - **CANCELLED**

## 4. DEPARTMENT REPORTS

### 4.1. DIRECTOR AND STAFF REPORT

Advised the Office on Aging collaborated with other Riverside County Health and Human Services departments to take the lead in assisting older adults register for COVID-19 vaccines.

Summarized a call center data chart that highlighted a 92% hotline answer rate during the first week of January and how that rate dropped approximately 30% on January 13, 2021. The sharp call increase corresponded with the announcement of the first drive-through vaccine clinic for seniors. Within thirty minutes of that announcement, all vaccine appointment slots were filled.

Showed the number of calls consistently spiked around each time new vaccine availability was announced. On Monday, February 1, 2021, the number of incoming calls for that day totaled 12,741. Overall, the call center has been inundated with calls, which impacted the usually high call answer rate.

Reported the Office on Aging made a department-wide effort to remain open until 8 p.m., Monday through Friday, and until 4:30 p.m. on weekends to ensure calls were answered; to make registrations; and to provide reassurance when no vaccines were available.

As the number of calls grew, the Office on Aging partnered DPSS to provide an additional 100 to 300 staff to help man the registration hotline. Director Lee thanked Riverside County Legislative Assistants for their resolute support to facilitate that assistance through the Board of Supervisors.

Explained the vaccine tier for seniors under age 65 and individuals with health conditions has not yet opened; however, the Office on Aging has been planning to assist with registrations once vaccines become available for those groups.

Reminded the council that vaccines for skilled nursing facilities are not coordinated by the State of California.



## 4. DEPARTMENT REPORTS - Continued

### 4.1. DIRECTOR AND STAFF REPORT – Continued

Advised Blue Shield has contracted with the state to provide logistical oversight and support for vaccine distribution.

Shared a video clip from the February 9, 2021, Riverside County Board of Supervisors board meeting, in which the Riverside County Public Health Department presented a *COVID-19 Response Status Report*:

<http://riversidecountyca.iqm2.com/Citizens/calendar.aspx>

Introduced Maile Hayes, Office on Aging Social Services Regional Manager, who provided an overview of the vaccine call center process for handling the influx of calls. That process includes three core teams of operators, monitors, and agents. Operators dispatch calls to agents, who then provide information and vaccine registrations, when available. The Executive Staff and other managers monitor the minute-by-minute progress of incoming calls and vaccine availability and resolve higher-level issues as they arise. A back-up team of agents are on call for times when calls spike.

Reiterated the importance of COVID-19 testing and vaccination. Advised the Riverside County Public Health Department is taking the lead on community education but asked Advisory Council members to act as ambassadors to dispel myths related to vaccines and to reassure seniors who might have concerns about getting vaccinated.

Explained the Office on Aging is working to obtain a phone message recording that shares daily specialized information with the public based on vaccine availability and registration processes.

# **AGENDA ITEM 4**

## **DEPARTMENT REPORTS**



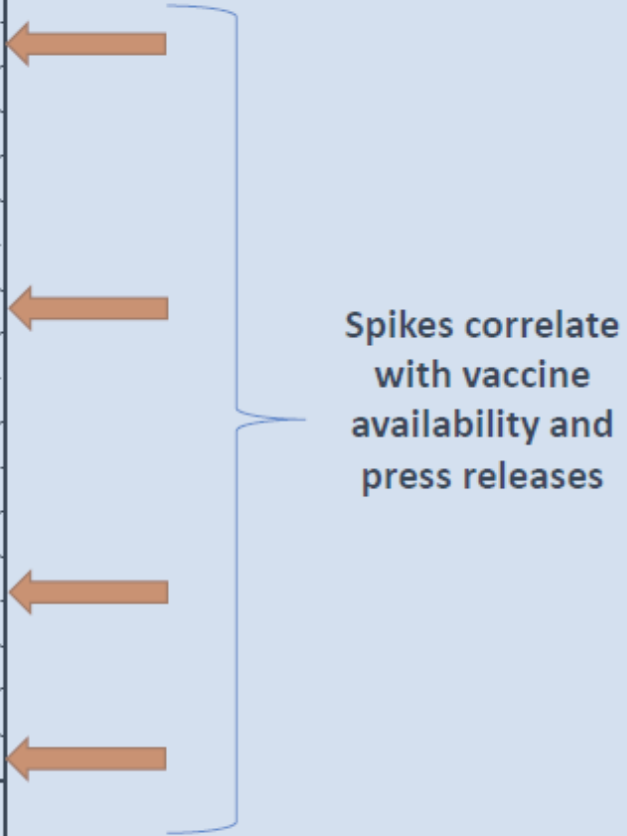
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## Office on Aging COVID Vaccine Response Call Center Data

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### Dramatic Increase in Daily Call Volume

Daily Period	Total
MON, 1/04/21	169
TUE, 1/05/21	142
WED, 1/06/21	124
THU, 1/07/21	115
FRI, 1/08/21	102
MON, 1/11/21	143
TUE, 1/12/21	115
WED, 1/13/21	719
THU, 1/14/21	2,083
FRI, 1/15/21	2,315
SAT, 1/16/21	1,398
TUE, 1/19/21	3,192
WED, 1/20/21	2,460
THU, 1/21/21	5,369
FRI, 1/22/21	896
SAT, 1/23/24	573
MON, 1/25/21	1,626
TUE, 1/26/21	3,019
WED, 1/27/21	5,593
THU, 1/28/21	8,014
FRI, 1/29/21	11,967
SAT, 1/30/21	3,220
SUN, 1/31/21	1,769
MON, 2/1/21	12,741
Grand Total	64,152
Weekly Avg.	4,277



## 5. DISCUSSION ITEMS

### 5.1. REVIEW 2016-2020 COMMITTEE OBJECTIVES – Barbara Mitchell

5.1.1. Reviewed the Planning and Advocacy Committees' objectives for 2016-2020 and determined members will work within the committees to draft new objectives for 2020-2024.

Reminded members the Annual Report was shifted to an Executive Committee subcommittee.

Determined responsibility of legislation review will transfer to the Advocacy Committee. Provided a brief overview of the goals and objectives of the Advocacy Committee.

## 6. COMMITTEE REPORTS

### 6.1. EXECUTIVE COMMITTEE – Barbara Mitchell

6.1.1. Provided an update on Executive Committee activities.

6.1.2. Provided an update on the status of the Annual Report.

### 6.2. BYLAWS COMMITTEE – Cynthia Lemus

6.2.1. Provided an update on Bylaws Committee activities.

### 6.3. MEMBERSHIP COMMITTEE – Steve Mehlman

6.3.1. Provided an update on Membership Committee activities.

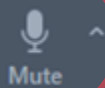
### 6.4. PLANNING COMMITTEE – Debbie Franklin

6.4.1. Provided an update on Planning Committee activities.

All committee reports are included in the meeting packet.

## AGENDA ITEM 6 COMMITTEE REPORTS

*Mute your screen or \*6 by phone until called on by the meeting moderator.*



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Participants



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## Riverside County Advisory Council on Aging

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Local: (951) 867-3800 • Toll Free: (800) 510-2020 • TRS/TTY: 711

The mission of the Riverside County Advisory Council on Aging is to advocate for all older persons and adults with disabilities to improve their lives.

### Member Report

- Committee Report  
 Liaison Report  
 Senior Center Ambassador Report

**Report Deadline Submission:** *The first Monday of the month.*

---

**Assignment:** Executive Committee  
**Name:** Barbara Mitchell  
**Title:** Chair  
**Report Date:** February 10, 2021

---

**Last Meeting/Event:** Executive Committee Meeting  
**Date:** January 28, 2021

**Main Points:**

- Member Reports are due on the first Monday of every month.
- Use the updated Member Report for all committee, liaison and ambassador reports.
- An Annual Report Committee meeting will be scheduled to discuss the 2020 report draft.
- A survey will be sent to solicit interest in the two Annual Report Committee vacancies.
- A survey will be sent out to solicit interest in one vacancy on the Membership Committee.

---

**Next Meeting:** To be determined.

---

**Other Meeting/Event:** None

---

**Other Relevant Information:** None

---

**Handouts/Flyers:** None.

---

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### Member Report

- Committee Report  
 Liaison Report  
 Senior Center Ambassador Report

**Report Deadline Submission:** *The first Monday of the month.*

---

**Assignment:** Bylaws Committee  
**Name:** Cynthia Lemus  
**Title:** Chair  
**Report Date:** February 10, 2021

---

**Last Meeting/Event:** Executive Committee Meeting  
**Date:** January 26, 2021

**Main Points:**

- Discussed revisions to the current bylaws to bring them into compliance with Board Policy A-21.
- Chair agreed to draft the committee's recommended revisions and bring them back to the next committee meeting.
- Set target date of March 10, 2020, to present final revised draft to the Advisory Council.

---

**Next Meeting:** To be determined.

---

**Other Meeting/Event:** None

---

**Other Relevant Information:** None

---

**Handouts/Flyers:** None.

---



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### Member Report

- Committee Report  
 Liaison Report  
 Senior Center Ambassador Report

**Report Deadline Submission:** *The first Monday of the month.*

---

**Assignment:** Membership Committee  
**Name:** Steve Mehlman  
**Title:** Chair  
**Report Date:** February 10, 2021

---

**Last Meeting/Event:** N/A

---

**Next Meeting/Event:** To be determined.

---

**Other Meeting/Event:** N/A

#### **Other Relevant Information:**

1. Reported a request for the Board of Supervisors to approve the Council's membership recommendations is in progress. Once a Board date is set, an update will be provided.
2. Advised the committee will focus on revising the Office on Aging Service Award procedures and timelines and will present a draft to the council by May.

---

**Handouts/Flyers:**  
N/A

## Riverside County Advisory Council on Aging

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### Member Report

- Committee Report  
 Liaison Report  
 Senior Center Ambassador Report

**Report Deadline Submission:** *The first Monday of the month.*

---

**Assignment:** Planning Committee  
**Name:** Debbie Franklin  
**Title:** Chair  
**Report Date:** February 10, 2021

---

**Last Meeting/Event:** Planning Committee Meeting  
**Date:** January 19, 2021

**Main Points:**

- Debbie Franklin held her first Planning Committee as Chair.
- Jamiko Bell provided background on the committee's recent historical activities.
- Decided the committee will focus on food/nutrition insufficiencies and communication.
- Members agreed to bring ideas that support the committee's focus to the next meeting.

---

**Next Meeting:**  
**Date:** February 16, 2021  
**Time:** 10:00 a.m. – 11:00 a.m.  
**Platform:** Zoom

---

**Other Meeting/Event:** None

---

**Other Relevant Information:** None

---

**Handouts/Flyers:** None.

---

## 7. LIAISON REPORTS

### 7.1. GRANDPARENTS RAISING GRANDCHILDREN (GRG) – Sharron Lambeth

7.1.1. Provided an update on GRG activities.

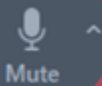
### 7.2. IHSS ADVISORY COUNCIL – Barbara Mitchell

7.2.1. Provide an update on IHSS Advisory Council activities.

All liaison reports are included in the meeting packet.

## AGENDA ITEM 7 LIAISON REPORTS

*Mute your screen or \*6 by phone until called on by the meeting moderator.*



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### Member Report

- Committee Report  
 Liaison Report  
 Senior Center Ambassador Report

**Report Deadline Submission:** *The first Monday of the month.*

---

**Assignment:** Grandparents Raising Grandchildren (GRG)  
**Name:** Sharron Lambeth  
**Title:** Liaison  
**Report Date:** February 10, 2021

---

**Last Meeting/Event:** GRG Holiday Gift Program  
**Date:** December 2020

**Main Points:**

- Provided more than 140 gifts to 20 families, which included 46 children.
  - The Foundation on Aging sent each cash donor an acknowledgement/thank-you letter.
- 

**Next Meeting/Event:** To be determined.

---

**Other Meeting/Event:** None

---

**Other Relevant Information:**

**Planning for Next Year's Event**

1. Schedule a meeting with staff and interested Advisory Council members.
  2. Determine if there is a possibility of expanding the Holiday Program.
  3. Discuss ideas for Program expansion.
  4. Discuss funding options for 2021.
- 

**Handouts/Flyers:**

None.

---

## Riverside County Advisory Council on Aging

3610 Central Ave., Third Floor, Riverside, CA 92506

Local: (951) 867-3800 • Toll Free: (800) 510-2020 • TRS/TTY: 711

The mission of the Riverside County Advisory Council on Aging is to advocate for all older persons and adults with disabilities to improve their lives.

### Member Report

- Committee Report
- Liaison Report
- Senior Center Ambassador Report

**Report Deadline Submission:** *The first Monday of the month.*

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**Assignment:** IHSS Advisory Council  
**Name:** Barbara Mitchell  
**Title:** Liaison  
**Report Date:** February 10, 2021

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**Last Meeting/Event:** IHSS Advisory Council  
**Date:** February 4, 2021

**Main Points:**

- Using social media, websites, and videos to recruit new members.
  - Membership candidates must be consumers of IHSS services.
- Developing a library of training videos, which are available on the IHSS AC website.
- Increasing use of HOME line to resolve issues reported by clients/consumers
- The Office on Aging and Public Authority are collaborating on vaccine efforts.

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**Next Meeting:**

**Date:** April 1, 2021  
**Time:** 1:00 p.m.  
**Platform:** Zoom

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**Other Meeting/Event:** None

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**Other Relevant Information:** None

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**Handouts/Flyers:** None.

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## 7. CLOSING COMMENTS – All

### **Sharron Lambeth:**

Thanked Steve Mehlman for standing in as interim Membership Committee Chair.

### **Barbara Mitchell:**

Thanked the Office on Aging and Advisory Council members for their dedication.

Advised the Cities of Pomona and San Marcos have COVID-19 vaccines available and that those vaccinations may be open to those who live outside those cities.

## 8. MOTION TO ADJOURN – Barbara Mitchell

**Motion by:** D. Franklin

**Seconded by:** L. House

**Roll Call Vote:** L. Thornton abstained due to audio issues. J. Lopez was absent. V. Zivku was on leave of absence. **Motion approved.**

# Riverside County Board of Supervisors

District I: Supervisor Kevin Jeffries

District IV: Supervisor V. Manuel Perez

District II: Supervisor Karen Spiegel

District V: Supervisor Jeff Hewitt

District III: Supervisor Chuck Washington

## Office on Aging Staff

- Director: Jewel Lee
- Deputy Director for Administration: Rachele Román
- Deputy Director of Programs and Operations: Gary Robbins
- Administrative Services Officer/Planner: Jamiko Bell
- Senior Program Specialist: Stephen Geist
- Program Specialist II: Stacie Catlin
- Administrative Services Analyst I: Ryan Emblem

## Advisory Council Officers

Chair: Barbara Mitchell

Vice Chair: Steve Mehlman

Parliamentarian: Cynthia Lemus

## Board of Supervisors' Appointees

• District I: Lynda House

• District IV: Javier Lopez

• District II: Sharron Lambeth

• District V: Debbie Franklin

• District III: Art Salyer

## Board of Supervisors' Appointees

Anita Johnson

Bev Greer

Donald Brock

Luella Thornton

Victoria Zivku

Vacant

Vacant

Vacant

Vacant



# Committee Assignments

## Executive Committee (Standing Committee)

Barbara Mitchell – Chair

Steve Mehlman – Vice Chair

Cynthia Lemus – Parliamentarian

## Advisory Council Ad-Hoc Committees

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### **Advocacy**

Steve Mehlman – Chair

Donald Brock  
Luella Thornton

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### **Annual Report**

Barbara Mitchell – Chair

Debbie Franklin

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### **Bylaws**

Cynthia Lemus – Chair

Anita Johnson  
Barbara Mitchell  
Debbie Franklin  
Lynda House

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### **Community Connection**

Cynthia Lemus – Chair  
Luella Thornton- Vice Chair

Phyllis Purcell (CSL)

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### **Healthy Living**

Vacant - Chair  
Barbara Mitchell – Vice Chair

Luella Thornton  
Lynda House  
Sharron Lambeth

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### **Membership**

Steve Mehlman – Interim  
Chair

Sharron Lambeth  
Victoria Zivku

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### **Planning**

Debbie Franklin – Chair

Bev Greer  
Javier Lopez  
Lynda House  
Steve Mehlman

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## Advisory Council Liaisons

<b>California Senior Legislature</b>	Donald Brock, Senior Senator
<b>California Senior Legislature</b>	Mark Cox, Senior Assembly Member
<b>California Senior Legislature</b>	Phyllis Purcell, Senior Assembly Member
<b>California Senior Legislature</b>	Steve Mehlman, Senior Senator
<b>California Senior Legislature</b>	Vacant, Senior Assembly Member
<b>California Senior Legislature</b>	Vacant, Senior Assembly Member
<b>Continuum of Care</b>	Barbara Mitchell
<b>Disability Independence</b>	Vacant
<b>Foundation on Aging</b>	Barbara Mitchell
<b>Grandparents Raising Grandchildren</b>	Sharron Lambeth
<b>HICAP/Long-Term Care Ombudsman</b>	Anita Johnson
<b>Housing</b>	Javier Lopez
<b>IHSS Advisory Council</b>	Donald Brock
<b>Older Adults System of Care</b>	Barbara Mitchell
<b>Transportation Services</b>	Steve Mehlman
<b>Triple A Council of California</b>	Barbara Mitchell
<b>Veterans Services</b>	Donald Brock

**Materials Distributed:** In compliance with the Brown Act and Government Code Section 54957.5, agenda materials distributed 72 hours prior to the meeting, which are public records relating to open session agenda items, will be available for inspection by members of the public prior to the meeting at the following email address: [rcaging@rivco.org](mailto:rcaging@rivco.org). To view a hard copy of the materials, please contact Stacie Catlin at phone number: (951) 867-3800.

**ADA:** In compliance with the Americans with Disabilities Act and Government Code Section 54954.2, if special assistance is needed to attend an Advisory Council on Aging meeting, please contact Stacie Catlin at (800) 510-2020, (951) 867-3800, or TTD 711. Notification of at least 48 hours prior to meeting time will assist staff in assuring that reasonable arrangements can be made to provide accessibility at the meeting.

**Public Comments:** Each speaker may be limited to speak two (2) minutes or less depending on the number of speakers. At the direction of the Chair or by majority vote of the Council, the two (2) minute time limitation may be waived, increased or reduced. The maximum time for public comment for any individual item or topic may be limited to fifteen (15) minutes. The Council may terminate public comments if such comments become repetitious or disruptive. Any written documents to be distributed or presented to the Council shall be submitted to the Council's assigned staff. This policy applies to Public Comments and general comments on agenda items. Under the Brown Act, the Council will not take action on or discuss matters raised which are not posted 72 hours in advance. Council members may refer such matters to staff for factual information or to be placed on the subsequent agenda for consideration.

# Riverside County Advisory Council on Aging

## 2020/2021 Meeting Schedule

July 2020	Dark	AC Committees Only
August 2020	Dark	AC Committees Only Training - WebEx
September 9, 2020	10 a.m. - 12 p.m.	Via WebEx Physical Location: TBD
October 14, 2020	10 a.m. - 12 p.m.	Via WebEx Physical Location: TBD
<b>Thursday</b> November 12, 2020 (*Due to Wed holiday)	10 a.m. - 12 p.m.	Via WebEx Physical Location: TBD
December 9, 2020	10 a.m. - 12 p.m.	Via WebEx Physical Location: TBD
January 13, 2021	10 a.m. - 12 p.m.	Via WebEx Physical Location: TBD
February 10, 2021	10 a.m. - 12 p.m.	Via WebEx Physical Location: TBD
March 10, 2021	10 a.m. - 12 p.m.	Via WebEx Physical Location: TBD
April 14, 2021	10 a.m. - 12 p.m.	Via WebEx Physical Location: TBD
May 12, 2021	10 a.m. - 12 p.m.	Via WebEx Physical Location: TBD
June 9, 2021	10 a.m. - 12 p.m.	Via WebEx Physical Location: TBD